

CRITERION 5 – Student Support and Progression Key Indicator – 5.1 Student Support

DVV Clarification

5.1.4	<p>The Institution has a transparent mechanism for timely redressal of student grievances including sexual harassment and ragging cases</p> <ol style="list-style-type: none">1. Implementation of guidelines of statutory/regulatory bodies2. Organisation wide awareness and undertakings on policies with zero tolerance3. Mechanisms for submission of online/offline students' grievances4. Timely redressal of the grievances through appropriate committees
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HEI INPUT :A. All of the above

Sl. No	DVV Response	HEI Response
1.	HEI has not provided any supporting documents for Organisation wide awareness and undertakings on policies with zero tolerance, Mechanisms for submission of online/offline students' grievances and Timely redressal of the grievances through appropriate committees	The supporting documents for Organisation wide awareness and undertakings on policies with zero tolerance, Mechanisms for submission of online/offline students' grievances and Timely redressal of the grievances through appropriate committees are provided

LIST OF DOCUMENTS UPLOADED

DESCRIPTION	PARTICULARS OF UPLOADED DOCUMENTS	LINK
1. Organisation wide awareness and undertakings on policies with zero tolerance	Awareness Program.	View Document
	Awareness- Initiatives	View Document
	Report on Zero Tolerance.	View Document
2. Mechanisms for submission of online/offline students' grievances	Mechanism for online/offline students' grievances.	View Document
	Supporting document for Online Submission.	View Document
	Supporting document for Offline Submission.	View Document
3. Timely redressal of the grievances through appropriate committees	Supporting Document for Timely redressal of the grievances through appropriate committees.	View Document